



CNA Financial Corporation Second Quarter 2019 Results

August 5, 2019



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Second Quarter Highlights

- Net income of \$278 million or \$1.02 per share; ROE 9.5%
- Core income of \$294 million or \$1.08 per share; ROE 9.9%
- Combined ratio of 95.7%
- Underlying combined ratio of 94.6%
- Underlying loss ratio of 60.8%
- Expense ratio of 33.4%
- U.S. P&C gross written premium (ex. captives) growth of 10%
- U.S. P&C net written premium growth of 8%
- Total P&C premium rate +4% with 83% retention

- Quarterly dividend of \$0.35 per share
- Book value per share ex. AOCI of \$44.08
 - A 5% increase from year-end 2018, adjusting for \$2.70 dividends per share

Financial Performance

Core income up 9% in the second quarter; ROE 9.9%

(In millions, except per share data)

	Second Quarter			Year to Date		
	2019	2018	Change	2019	2018	Change
Revenues	\$2,610	\$2,574	1 %	\$5,305	\$5,109	4 %
Core income	294	270	9 %	612	551	11 %
Net income	278	270	3 %	620	561	11 %
Diluted earnings per common share:						
Core income	\$1.08	\$0.99	9 %	\$2.25	\$2.02	11 %
Net income	1.02	0.99	3 %	2.28	2.06	11 %
Core ROE	9.9 %	9.1 %	0.8 pts	10.2 %	9.1 %	1.1 pts

	Jun 30, 2019	Dec 31, 2018	Change
Book value per common share	\$44.52	\$41.32	8 %
Book value per common share ex. AOCI	44.08	44.55	(1) %
Dividends paid per share (YTD)	2.70	3.30	

Property & Casualty Operations

Solid growth with underlying loss ratio performance at top quartile level

(In millions, except ratios)

	Second Quarter		Year to Date	
	2019	2018	2019	2018
GWP ex. 3 rd party captives	\$2,051	\$1,924	\$4,072	\$3,881
<i>GWP change (% year over year)</i>	7 %		5 %	
Net written premium	\$1,874	\$1,769	\$3,680	\$3,582
<i>NWP change (% year over year)</i>	6 %		3 %	
Underwriting gain (loss)	\$72	\$105	\$109	\$218
Loss ratio excl. catastrophes and development	60.8 %	61.4 %	60.7 %	60.7 %
Impact of catastrophes	2.2 %	1.6 %	2.9 %	1.8 %
Impact of development-related items	(1.1) %	(3.1) %	(0.9) %	(2.6) %
Loss ratio	61.9 %	59.9 %	62.7 %	59.9 %
Expense ratio	33.4 %	33.5 %	33.7 %	33.2 %
Combined ratio	95.7 %	93.8 %	96.8 %	93.5 %
Combined ratio excl. catastrophes and development	94.6 %	95.3 %	94.8 %	94.3 %

Specialty

Good growth with continued strong underlying loss ratio performance

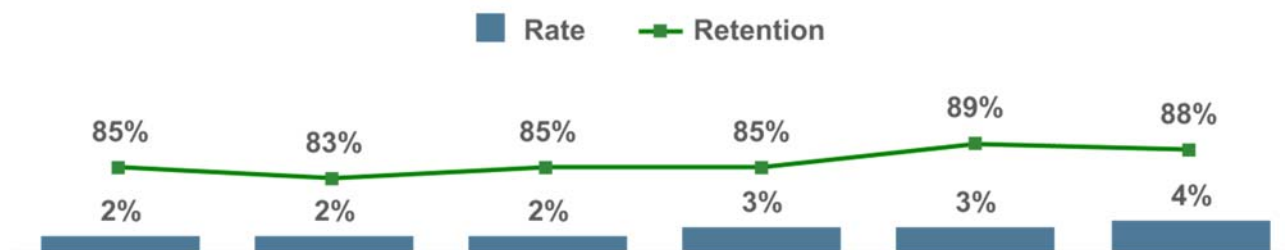
(In millions, except ratios)

	Second Quarter		Year to Date	
	2019	2018	2019	2018
GWP ex. 3 rd party captives	\$807	\$762	\$1,581	\$1,506
<i>GWP change (% year over year)</i>	6 %		5 %	
Net written premium	\$713	\$688	\$1,411	\$1,374
<i>NWP change (% year over year)</i>	4 %		3 %	
Underwriting gain (loss)	\$64	\$91	\$115	\$174
Loss ratio excl. catastrophes and development	59.9 %	60.5 %	60.2 %	60.4 %
Impact of catastrophes	0.1 %	0.5 %	1.0 %	0.5 %
Impact of development-related items	(2.6) %	(6.4) %	(2.9) %	(5.5) %
Loss ratio	57.4 %	54.6 %	58.3 %	55.4 %
Expense ratio	33.1 %	32.0 %	33.0 %	31.6 %
Combined ratio	90.7 %	86.8 %	91.5 %	87.2 %
Combined ratio excl. catastrophes and development	93.2 %	92.7 %	93.4 %	92.2 %

Specialty Production Metrics

Rate momentum continues with good retention

Specialty Rate & Retention					
2018				2019	
Q1	Q2	Q3	Q4	Q1	Q2



GWP ex. 3rd party captives (\$m)	\$744	\$762	\$764	\$757	\$774	\$807
New Business (\$m)	\$80	\$93	\$93	\$87	\$86	\$97

Healthcare						
Rate	10%	7%	5%	9%	10%	14%
Retention	81%	73%	86%	81%	86%	83%
Mgmt & Prof Liability						
Rate	—%	—%	1%	1%	1%	2%
Retention	87%	85%	85%	86%	90%	90%
Surety						
Net Written Premiums	\$127	\$134	\$126	\$111	\$134	\$136
Warranty & Alt. Risks						
Revenues	\$280	\$289	\$297	\$303	\$323	\$326



Note: Rate and retention metrics on renewed business are not applicable for Surety and Warranty. Large Warranty Programs & Captives business is mostly reinsured

Commercial

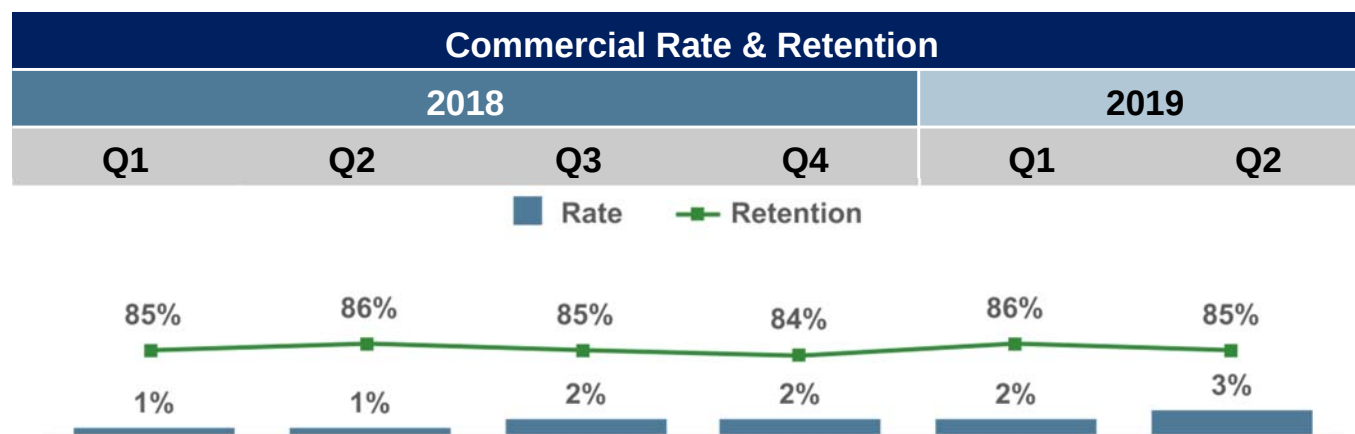
Continued strong growth; Q2 underlying combined ratio below 95%

(In millions, except ratios)

	Second Quarter		Year to Date	
	2019	2018	2019	2018
GWP ex. 3 rd party captives	\$958	\$848	\$1,881	\$1,722
<i>GWP change (% year over year)</i>	13 %		9 %	
Net written premium	\$912	\$810	\$1,761	\$1,642
<i>NWP change (% year over year)</i>	13 %		7 %	
Underwriting gain (loss)	\$2	\$25	(\$7)	\$47
Loss ratio excl. catastrophes and development	61.7 %	60.8 %	61.9 %	60.3 %
Impact of catastrophes	4.9 %	2.5 %	5.1 %	3.2 %
Impact of development-related items	(0.1) %	(0.9) %	(0.3) %	(0.8) %
Loss ratio	66.5 %	62.4 %	66.7 %	62.7 %
Expense ratio	32.6 %	33.5 %	33.2 %	33.4 %
Combined ratio	99.7 %	96.6 %	100.5 %	96.8 %
Combined ratio excl. catastrophes and development	94.9 %	95.0 %	95.7 %	94.4 %

Commercial Production Metrics

Rate momentum continues with steady retention



GWP ex. 3rd party captives (\$m)	\$873	\$848	\$754	\$782	\$923	\$958
New Business (\$m)	\$182	\$157	\$122	\$104	\$164	\$186

Middle Market						
Rate	—%	—%	1%	2%	1%	2%
Retention	84%	86%	85%	82%	86%	86%
Small Business						
Rate	2%	1%	1%	(1)%	(3)%	(2)%
Retention	81%	82%	84%	84%	85%	85%
Other						
Rate	3%	2%	4%	4%	6%	8%
Retention	89%	88%	83%	87%	86%	83%

International

Re-underwriting efforts are continuing to improve underlying combined ratio

(In millions, except ratios)

	Second Quarter		Year to Date	
	2019	2018	2019	2018
Gross written premium	\$287	\$314	\$611	\$654
<i>GWP change (% year over year)</i>	(9) %		(7) %	
Net written premium	\$249	\$271	\$508	\$566
<i>NWP change (% year over year)</i>	(8) %		(10) %	
Underwriting gain (loss)	\$6	(\$11)	\$1	(\$3)
Loss ratio excl. catastrophes and development	60.1 %	65.9 %	58.5 %	62.9 %
Impact of catastrophes	0.2 %	1.6 %	1.3 %	1.3 %
Impact of development-related items	(0.1) %	(0.7) %	2.7 %	(0.5) %
Loss ratio	60.2 %	66.8 %	62.5 %	63.7 %
Expense ratio	37.3 %	37.9 %	37.2 %	37.1 %
Combined ratio	97.5 %	104.7 %	99.7 %	100.8 %
Combined ratio excl. catastrophes and development	97.4 %	103.8 %	95.7 %	100.0 %

Life & Group

Positive core income driven by persistency

(In millions, except ratios)

	Second Quarter		Year to Date	
	2019	2018	2019	2018
Net earned premiums	\$130	\$131	\$260	\$265
Net investment income	205	198	409	398
Other revenues	—	—	1	1
Total operating revenues	335	329	670	664
 Total claims, benefits and expenses	 341	 358	 679	 693
 Income tax benefit	 13	 19	 26	 33
Core income (loss)	\$7	(\$10)	\$17	\$4

Financial Strength

Balance Sheet remains strong

	Jun 30, 2019	Dec 31, 2018
Debt	\$2,678	\$2,680
Common equity	12,087	11,217
Total capital	\$14,765	\$13,897
Debt-to-capital	18.1 %	19.3 %
Book value per common share excluding AOCI	\$44.08	\$44.55
Dividends per share paid (YTD)	\$2.70	\$3.30
Holding company cash	\$490	\$520
Total investments	\$46.7b	\$44.5b
Statutory surplus	\$10.4b	\$10.4b

Capital

- Conservative capital structure
- All capital metrics at or better than target levels
- Financial strength and credit rating upgrades from Fitch and AM Best in the quarter

Leverage

- Low debt-to-capital ratio
- Very strong demand for \$500 million debt refinancing in quarter

Liquidity

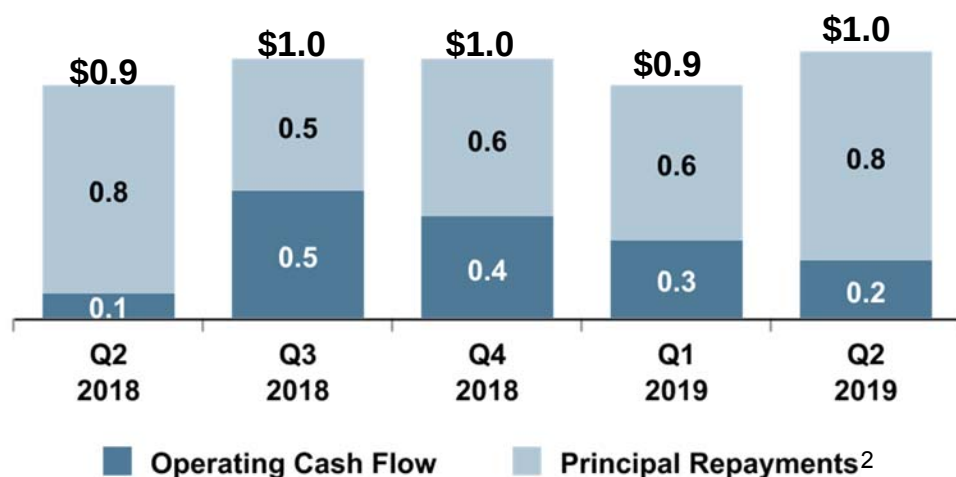
- Liquidity profile remains very strong
- \$227 million Q2 operating cash flow

Strong Liquidity Profile

Ample operating cash flow and liquidity

Operating Company Liquidity¹

\$b



Holding Co. Liquidity & Obligations

\$m

As of June 30, 2019

2019 Operating company dividend capacity	\$1,383
Less: Last twelve months dividends	(1,061)
Current operating company dividend capacity	322
Holding company cash	490
Availability under credit facility	250
Net corporate sources	\$1,062
Interest expense on outstanding debt	\$121
Common quarterly dividends (\$0.35/share)	380
Estimated annual pre-tax corporate obligations	\$501



¹ Excludes availability under Federal Home Loan Bank facility

² Principal repayments from investments include maturities, prepayments from structured securities, calls and bank debt pay-downs

Investment Management

Well-diversified and liquid investment portfolio

June 30, 2019	Carrying Value		Net Unrealized
Asset Class (\$m)	\$	%	Gains (Losses)
	\$	%	\$
Short Term	1,519	3 %	—
US Government	123	— %	5
Agency RMBS	4,173	9 %	79
Foreign Government	497	1 %	17
Investment Grade Corp	19,397	42 %	1,805
Tax Exempt Muni	7,784	17 %	1,081
Taxable Muni	2,919	6 %	426
CMBS and ABS	4,019	9 %	122
Non Agency RMBS	624	1 %	50
Below Investment Grade Corp	2,093	5 %	31
Preferred Equity	695	1 %	—
Common Equity	135	— %	—
Limited Partnerships / Other	1,853	4 %	—
Mortgage Loans	916	2 %	—
Total Invested Assets¹	46,747	100 %	3,616

Highlights

- Liquidity supports underlying liability characteristics
- Diversified fixed income investment strategy with highest allocation to investment grade corporate

Effective Portfolio Duration

Life & Group	8.9 yrs
P&C & Corporate	4.1 yrs
Total	6.0 yrs



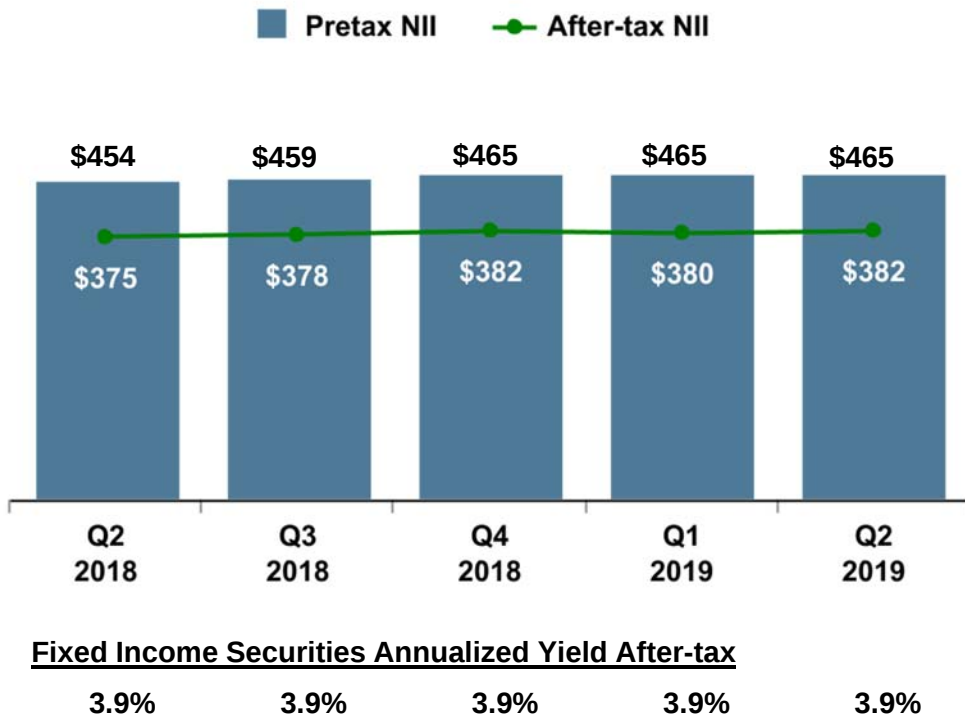
¹ Net unrealized gain after shadow adjustment was \$1,318 million

Net Investment Income

Steady fixed income contributions; improved year-to-date limited partnership results

Fixed Income

\$m



Limited Partnerships & Common Equities

\$m

