Procedures for Communications with the Board of Directors

Stockholders and other interested parties desiring to communicate directly with the non-employee directors of MDU Resources Group, Inc. (the “Company”) should send a letter to: Board of Directors, c/o Chief Legal Officer and Corporate Secretary, MDU Resources Group, Inc., P.O. Box 5650, Bismarck, North Dakota 58506.

Upon receipt of any such communication, the Chief Legal Officer and Corporate Secretary shall promptly send a copy of the communication to the Chair of the Board of Directors (the “Board”) (or, in the absence of a Chair of the Board, the Chair of the Nominating and Governance Committee). The Chair of the Board (or the Chair of the Nominating and Governance Committee) may direct the Chief Legal Officer and Corporate Secretary to send a copy of such communication to the other non-employee directors and may determine whether a meeting of the non-employee directors should be called to review such communication.

The Chief Legal Officer and Corporate Secretary shall not report the receipt or the contents of any such communication to any other officer or employee of the Company without the prior authorization of the Chair, the Chair of the Nominating and Governance Committee, or a majority of the non-employee directors of the Company. The Chair of the Board (or the Chair of the Nominating and Governance Committee) may direct the Chief Legal Officer and Corporate Secretary to send a copy of such communication to other persons, including members of employee and outside attorneys and consultants.

If such communications have not been sent to all non-employee directors, then a summary of any such communications received shall be provided to each non-employee director, along with other material sent in connection with the Board meeting next following the receipt of the communication.

Copies of such communications shall be retained by the Chief Legal Officer and Corporate Secretary until the end of the sixth fiscal year of the Company following the year in which such communication was received, at which time such communication and all related records shall be destroyed, unless the Chief Legal Officer and Corporate Secretary shall determine that they are required to be retained because they are subject to subpoena or other legal process, or unless otherwise directed by a majority of the non-employee directors.

For purposes of these procedures, “non-employee directors” shall be all members of the Board who are not officers or employees of the Company, regardless of whether they are “independent” under the then-applicable rules of the New York Stock Exchange.