Colt Technology Services Enriches Customer Digital Experiences with Blue Planet

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Automated assurance software rapidly resolves network issues and improves service reliability

LONDON & HANOVER, Md.--(BUSINESS WIRE)-- Colt Technology Services, a leading provider of agile, high-bandwidth connectivity solutions, has deployed software from Blue Planet, a division of Ciena (NYSE: CIEN). Colt's IQ Network now uses Blue Planet fault management software, which will transform the Network Assurance experience that Colt provides to its customers.

This press release features multimedia. View the full release here: https://www.businesswire.com/news/home/20210923005052/en/

By deploying Blue Planet software, Colt's IQ Network can proactively anticipate – and even act upon – potential network issues before they occur, thanks to artificial intelligence (AI) capabilities integrated within Blue Planet Unified Assurance and Analytics (UAA). Blue Planet Route Optimization and Analysis (ROA) provides visibility and control of Colt's multi-layer network to correct service delivery issues, accelerating time to market for new services.

Since the launch of its IQ Network in 2016, Colt has continued to drive innovation in next generation optical networking through extensive investment programmes and working closely with its partners. Today, the 100Gbps-optimised, high-bandwidth and low-latency IQ Network connects over 900 data centres and more than 29,000 on net buildings globally.

This announcement is the latest example of Colt deploying next generation technologies across the full length of its global network. It is part of a wider, complete revitalization of its Network Operations Centre, driving an industry-leading, proactive approach to network fault management through enhanced monitoring capability.

"Deploying UAA for fault management enables us to leverage automation and AI to rapidly analyse and resolve network issues, as well as to proactively identify opportunities to enhance the reliability of our network," said Shane Sura, Colt's Vice President of Network Operations. "This is a key enabler in providing the fastest detection and resolution of network issues for exceptional customer service."

"Networks today are incredibly complex and require automation so network providers can deliver the best digital experiences possible," said Rick Hamilton, Senior Vice President, Blue Planet. "With Blue Planet, Colt is creating a network that can adapt to support the next wave of connectivity demands while further reinforcing its goal of putting customers first."

For more information on the future of networks, tune into a recent podcast with Colt and Blue Planet here.

About Colt

Colt strives to transform the way the world works through the power of connectivity – taking what's always been in its DNA to enable customers' success. The Colt IQ Network connects more than 900+ data centres and over 29,000 on net buildings across Europe, Asia and North America's largest business hubs.

Colt understands today's shifting connectivity requirements and provides agile, on-demand and secure high bandwidth networking and voice solutions to ensure enterprises can thrive. Customers include data-intensive organisations spanning over 210 cities in more than 30 countries. Colt is a recognised innovator and pioneer in Software Defined Networks (SDN) and Network Function Virtualisation (NFV). Privately owned, Colt is one of the most financially sound companies in the sector, and because of this, it's able to put its customers' needs at its core. For more information, please visit https://colt.net.

About Blue Planet

Blue Planet provides proven software solutions that accelerate digital transformation through intelligent automation. With more than 200 deployments worldwide, our modular, vendor-agnostic product portfolio enables real-time visibility and control to manage changing network operating environments. Backed by a global team of delivery specialists and an ecosystem of partners, Blue Planet is a division of Ciena that combines expertise across IT, network, and business operations to enable the agility necessary for creating differentiated end-customer experiences. www.blueplanet.com

Note to Ciena Investors

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