

ESG At A Glance



Our Vision

We believe in building a future in which all people in the communities we serve have access to the financial tools and resources to build the life of their dreams. We aim to help businesses connect to the people that matter most and rise alongside them. With our sustained commitment to our stakeholders and our environment, we plan to leave the world a better place for generations.

“We recognize the need for stakeholders to understand how environmental, social and governance factors play a role in our business, and we are delighted to discuss and highlight our important accomplishments and priorities.”

Roberto R. Herencia

Executive Chairman and Chief Executive Officer

Our ESG Priorities



Research and deploy technology-driven/digital capabilities to improve our ability to reach underserved communities



Continue to evolve our product offerings to serve the diverse and unique credit and loan needs of our clients



Further increase the diversity of our talent pipeline by focusing on inclusive hiring practices across all roles



Evaluate impact of climate change on our business and measure our own carbon footprint

Notable community investments in 2022:

\$60.4 million

Community Development Investments

45

Community Development Grants

>\$70 million

Community Development Loans

1,700

CRA Volunteer Hours

Awards and Recognition:

#1 SBA 7(a) Lender in Illinois 2009-2022

U.S. Small Business Administration Illinois District Office

#1 Third Party Lender for SBA 504 loans in Illinois 2021-2022

U.S. Small Business Administration Illinois District Office

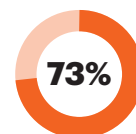
#1 SBA 7(a) Lender in Wisconsin 2015-2022

U.S. Small Business Administration Wisconsin District Office

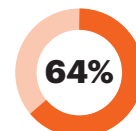
Top 5 SBA 7(a) Lender Nationwide 2019-2021

U.S. Small Business Administration

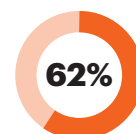
Diversity, Equity and Inclusion Stats



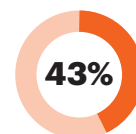
Overall Workforce Diversity



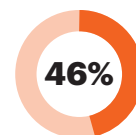
Executive Leadership Diversity



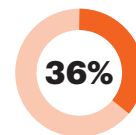
Female Workforce



Female Executive Leadership



Ethnic/Racially Diverse Workforce



Ethnic/Racially Diverse Executive Leadership

Data as of December 31, 2022