## Popular, Inc.

## Financial Supplement to Fourth Quarter 2023 Earnings Release

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POPULAR, INC.
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Table A - Selected Ratios and Other Information
(Unaudited)

|  |  |  | Quarters ended |  |
| :--- | :--- | ---: | ---: | ---: |

POPULAR, INC.
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Table B - Consolidated Statement of Operations (Unaudited)

|  | Quarters ended |  | Variance | Quarter ended | Variance <br> Q4 2023 | Years ended |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (In thousands, except per share information) | 31-Dec-23 | 30-Sep-23 | vs. Q3 2023 | 31-Dec-22 |  | 31-Dec-23 | 31-Dec-22 |
| Interest income: |  |  |  |  |  |  |  |
| Loans | \$623,438 | \$596,886 | \$26,552 | \$522,042 | \$101,396 | \$2,331,654 | \$1,876,166 |
| Money market investments | 100,840 | 99,286 | 1,554 | 50,908 | 49,932 | 366,625 | 118,080 |
| Investment securities | 143,214 | 148,614 | $(5,400)$ | 140,244 | 2,970 | 547,028 | 471,665 |
| Total interest income | 867,492 | 844,786 | 22,706 | 713,194 | 154,298 | 3,245,307 | 2,465,911 |
| Interest expense: |  |  |  |  |  |  |  |
| Deposits | 319,200 | 294,121 | 25,079 | 139,338 | 179,862 | 1,050,024 | 252,845 |
| Short-term borrowings | 1,342 | 1,478 | (136) | 4,488 | $(3,146)$ | 7,329 | 5,737 |
| Long-term debt | 12,770 | 15,167 | $(2,397)$ | 9,802 | 2,968 | 56,430 | 39,970 |
| Total interest expense | 333,312 | 310,766 | 22,546 | 153,628 | 179,684 | 1,113,783 | 298,552 |
| Net interest income | 534,180 | 534,020 | 160 | 559,566 | $(25,386)$ | 2,131,524 | 2,167,359 |
| Provision for credit losses | 78,663 | 45,117 | 33,546 | 49,531 | 29,132 | 208,609 | 83,030 |
| Net interest income after provision for credit losses | 455,517 | 488,903 | $(33,386)$ | 510,035 | $(54,518)$ | 1,922,915 | 2,084,329 |
| Service charges on deposit accounts | 37,699 | 37,318 | 381 | 34,682 | 3,017 | 147,476 | 157,210 |
| Other service fees | 96,692 | 93,407 | 3,285 | 89,022 | 7,670 | 374,440 | 334,009 |
| Mortgage banking activities | 6,388 | 5,393 | 995 | 6,562 | (174) | 21,497 | 42,450 |
| Net gain (loss), including impairment, on equity securities | 2,317 | $(1,319)$ | 3,636 | 317 | 2,000 | 3,482 | $(7,334)$ |
| Net gain (loss) on trading account debt securities | 750 | 219 | 531 | 162 | 588 | 1,382 | (784) |
| Net loss on sale of loans, including valuation adjustments on loans held-for-sale | (71) | (44) | (27) | - | (71) | (115) | - |
| Adjustments to indemnity reserves on loans sold | 2,350 | (187) | 2,537 | (221) | 2,571 | 2,319 | 919 |
| Other operating income | 22,618 | 24,762 | $(2,144)$ | 27,941 | $(5,323)$ | 100,243 | 370,592 |
| Total non-interest income | 168,743 | 159,549 | 9,194 | 158,465 | 10,278 | 650,724 | 897,062 |

Operating expenses:

| Personnel costs |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Salaries | 127,809 | 127,832 | (23) | 116,503 | 11,306 | 505,935 | 432,910 |
| Commissions, incentives and other bonuses | 26,632 | 27,670 | $(1,038)$ | 39,570 | $(12,938)$ | 112,657 | 155,889 |
| Pension, postretirement and medical insurance | 17,598 | 16,985 | 613 | 12,452 | 5,146 | 67,469 | 56,085 |
| Other personnel costs, including payroll taxes | 22,626 | 20,665 | 1,961 | 21,612 | 1,014 | 91,984 | 74,880 |
| Total personnel costs | 194,665 | 193,152 | 1,513 | 190,137 | 4,528 | 778,045 | 719,764 |
| Net occupancy expenses | 30,282 | 28,100 | 2,182 | 27,812 | 2,470 | 111,586 | 106,169 |
| Equipment expenses | 10,179 | 8,905 | 1,274 | 9,828 | 351 | 37,057 | 35,626 |
| Other taxes | 14,636 | 8,590 | 6,046 | 16,142 | $(1,506)$ | 55,926 | 63,603 |
| Professional fees | 39,065 | 38,514 | 551 | 49,159 | $(10,094)$ | 161,142 | 172,043 |
| Technology and software expenses | 76,772 | 72,930 | 3,842 | 78,264 | $(1,492)$ | 290,615 | 291,902 |
| Processing and transactional services |  |  |  |  |  |  |  |
| Credit and debit cards | 6,682 | 13,762 | $(7,080)$ | 10,278 | $(3,596)$ | 44,578 | 45,455 |
| Other processing and transactional services | 22,779 | 24,137 | $(1,358)$ | 22,509 | 270 | 93,492 | 81,690 |
| Total processing and transactional services | 29,461 | 37,899 | $(8,438)$ | 32,787 | $(3,326)$ | 138,070 | 127,145 |
| Communications | 4,181 | 4,220 | (39) | 3,857 | 324 | 16,664 | 14,885 |
| Business promotion |  |  |  |  |  |  |  |
| Rewards and customer loyalty programs | 14,130 | 15,988 | $(1,858)$ | 13,538 | 592 | 59,092 | 51,832 |
| Other business promotion | 13,767 | 7,087 | 6,680 | 14,596 | (829) | 35,834 | 37,086 |
| Total business promotion | 27,897 | 23,075 | 4,822 | 28,134 | (237) | 94,926 | 88,918 |
| FDIC deposit insurance | 81,385 | 8,932 | 72,453 | 6,342 | 75,043 | 105,985 | 26,787 |
| Other real estate owned (OREO) income | $(5,178)$ | $(5,189)$ | 11 | $(9,180)$ | 4,002 | $(15,375)$ | $(22,143)$ |

Other operating expenses

| Operational losses | 6,921 | 5,504 | 1,417 | 9,018 | $(2,097)$ | 23,505 | 32,049 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| All other | 20,084 | 17,557 | 2,527 | 18,614 | 1,470 | 73,774 | 77,397 |
| Total other operating expenses | 27,005 | 23,061 | 3,944 | 27,632 | (627) | 97,279 | 109,446 |
| Amortization of intangibles | 795 | 795 | - | 794 | 1 | 3,180 | 3,275 |
| Goodwill impairment charge | - | 23,000 | $(23,000)$ | - | - | 23,000 | 9,000 |
| Total operating expenses | 531,145 | 465,984 | 65,161 | 461,708 | 69,437 | 1,898,100 | 1,746,420 |
| Income before income tax | 93,115 | 182,468 | $(89,353)$ | 206,792 | $(113,677)$ | 675,539 | 1,234,971 |
| Income tax (benefit) expense | $(1,479)$ | 45,859 | $(47,338)$ | $(50,347)$ | 48,868 | 134,197 | 132,330 |
| Net income | \$94,594 | \$136,609 | \$ $(42,015)$ | \$257,139 | \$(162,545) | \$541,342 | \$1,102,641 |
| Net income applicable to common stock | \$94,241 | \$136,256 | \$ $(42,015)$ | \$256,786 | \$(162,545) | \$539,930 | \$1,101,229 |
| Net income per common share - basic | \$1.31 | \$1.90 | \$(0.59) | \$3.56 | \$(2.25) | \$7.53 | \$14.65 |
| Net income per common share - diluted | \$1.31 | \$1.90 | \$(0.59) | \$3.56 | \$(2.25) | \$7.52 | \$14.63 |
| Dividends Declared per Common Share | \$0.62 | \$0.55 | \$0.07 | \$0.55 | \$0.07 | \$2.27 | \$2.20 |

Popular, Inc.

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Table C - Consolidated Statement of Financial Condition
(Unaudited)

|  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |

Liabilities and Stockholders' Equity:
Liabilities:

| Deposits: |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Non-interest bearing | \$15,419,624 | \$15,201,374 | \$15,960,557 | \$218,250 |
| Interest bearing | 48,198,619 | 48,136,226 | 45,266,670 | 62,393 |
| Total deposits | 63,618,243 | 63,337,600 | 61,227,227 | 280,643 |
| Assets sold under agreements to repurchase | 91,384 | 93,071 | 148,609 | $(1,687)$ |
| Other short-term borrowings | - | - | 365,000 | - |
| Notes payable | 986,948 | 1,004,649 | 886,710 | $(17,701)$ |
| Other liabilities | 914,627 | 844,008 | 916,946 | 70,619 |
| Total liabilities | 65,611,202 | 65,279,328 | 63,544,492 | 331,874 |
| Stockholders' equity: |  |  |  |  |
| Preferred stock | 22,143 | 22,143 | 22,143 | - |
| Common stock | 1,048 | 1,048 | 1,047 | - |
| Surplus | 4,843,399 | 4,797,364 | 4,790,993 | 46,035 |
| Retained earnings | 4,194,851 | 4,189,865 | 3,834,348 | 4,986 |
| Treasury stock | $(2,018,957)$ | $(2,018,870)$ | $(2,030,178)$ | (87) |
| Accumulated other comprehensive loss, net of tax | $(1,895,531)$ | $(2,533,942)$ | $(2,524,928)$ | 638,411 |
| Total stockholders' equity | 5,146,953 | 4,457,608 | 4,093,425 | 689,345 |
| Total liabilities and stockholders' equity | \$70,758,155 | \$69,736,936 | \$67,637,917 | \$1,021,219 |

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Financial Supplement to Fourth Quarter 2023 Earnings Release
Table D - Analysis of Levels and Yields on a Taxable Equivalent Basis (Non-GAAP)
For the quarters ended December 31, 2023 and September 30, 2023
(Unaudited)


Note: The changes that are not due solely to volume or rate are allocated to volume and rate based on the proportion of the change in each category.
[1] Average balances exclude unrealized gains or losses on debt securities available-for-sale and the unrealized loss related to certain securities transferred from available-forsale to held-to-maturity.
[2] Includes interest bearing demand deposits corresponding to certain government entities in Puerto Rico.

Popular, Inc.
Financial Supplement to Fourth Quarter 2023 Earnings Release
Table E-Analysis of Levels and Yields on a Taxable Equivalent Basis (Non-GAAP)
For the quarters ended December 31, 2023 and December 31, 2022
(Unaudited)


Note: The changes that are not due solely to volume or rate are allocated to volume and rate based on the proportion of the change in each category.
[1] Average balances exclude unrealized gains or losses on debt securities available-for-sale and the unrealized loss related to certain securities transferred from available-for-sale to held-to-maturity.
[2] Includes interest bearing demand deposits corresponding to certain government entities in Puerto Rico.

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Table F - Analysis of Levels and Yields on a Taxable Equivalent Basis (Non-GAAP) - YEAR-TO-DATE (Unaudited)


[^0]Popular, Inc.
Financial Supplement to Fourth Quarter 2023 Earnings Release
Table G - Mortgage Banking Activities and Other Service Fees
(Unaudited)

## Mortgage Banking Activities

|  | Quarters ended |  |  | Variance |  | Years ended |  | Variance |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (In thousands) | 31-Dec-23 | 30-Sep-23 | 31-Dec-22 | $\begin{array}{r} \text { Q4 } 2023 \\ \text { vs.Q3 } 2023 \\ \hline \end{array}$ | $\begin{array}{r} \text { Q4 } 2023 \\ \text { vs.Q4 } 20223 \\ \hline \end{array}$ | 31-Dec-23 | 31-Dec-22 | $\begin{gathered} 2023 \text { vs. } \\ 2022 \end{gathered}$ |
| Mortgage servicing fees, net of fair value adjustments: |  |  |  |  |  |  |  |  |
| Mortgage servicing fees | \$7,898 | \$8,025 | \$8,852 | \$(127) | \$(954) | \$32,981 | \$36,487 | \$ $(3,506)$ |
| Mortgage servicing rights fair value adjustments | $(1,204)$ | $(2,793)$ | $(2,610)$ | 1,589 | 1,406 | $(11,589)$ | 236 | $(11,825)$ |
| Total mortgage servicing fees, net of fair value adjustments | 6,694 | 5,232 | 6,242 | 1,462 | 452 | 21,392 | 36,723 | $(15,331)$ |
| Net gain (loss) on sale of loans, including valuation on loans held-for-sale | 45 | (335) | 123 | 380 | (78) | (88) | (251) | 163 |
| Trading account (loss) profit: |  |  |  |  |  |  |  |  |
| Unrealized (loss) gains on outstanding derivative positions | (298) | 45 | - | (343) | (298) | (138) | - | (138) |
| Realized (losses) gains on closed derivative positions | (47) | 494 | 310 | (541) | (357) | 614 | 6,635 | $(6,021)$ |
| Total trading account (loss) profit | (345) | 539 | 310 | (884) | (655) | 476 | 6,635 | $(6,159)$ |
| Losses on repurchased loans, including interest advances | (6) | (43) | (113) | 37 | 107 | (283) | (657) | 374 |
| Total mortgage banking activities | \$6,388 | \$5,393 | \$6,562 | \$995 | \$(174) | \$21,497 | \$42,450 | \$(20,953) |

## Other Service Fees

| (In thousands) | Quarters ended |  |  | Variance |  | Years ended |  | $\begin{aligned} & \text { Variance } \\ & 2023 \text { vs. } \\ & 2022 \\ & \hline \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 31-Dec-23 | 30-Sep-23 | 31-Dec-22 | $\begin{array}{r} \text { Q4 } 2023 \\ \text { vs.Q3 } 2023 \\ \hline \end{array}$ | $\begin{array}{r} \text { Q4 } 2023 \\ \text { vs.Q4 } 2022 \\ \hline \end{array}$ | 31-Dec-23 | 31-Dec-22 |  |
| Other service fees: |  |  |  |  |  |  |  |  |
| Debit card fees | \$13,944 | \$13,577 | \$13,379 | \$367 | \$565 | \$54,287 | \$50,173 | \$4,114 |
| Insurance fees | 16,739 | 14,983 | 14,587 | 1,756 | 2,152 | 60,220 | 56,457 | 3,763 |
| Credit card fees | 41,439 | 40,804 | 39,777 | 635 | 1,662 | 165,385 | 149,403 | 15,982 |
| Sale and administration of investment products | 6,862 | 6,820 | 5,793 | 42 | 1,069 | 26,316 | 23,553 | 2,763 |
| Trust fees | 6,716 | 6,381 | 5,223 | 335 | 1,493 | 25,472 | 22,799 | 2,673 |
| Other fees | 10,992 | 10,842 | 10,263 | 150 | 729 | 42,760 | 31,624 | 11,136 |
| Total other service fees | \$96,692 | \$93,407 | \$89,022 | \$3,285 | \$7,670 | \$374,440 | \$334,009 | \$40,431 |

Popular, Inc.

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Table H-Loans and Deposits

## (Unaudited)

## Loans - Ending Balances

| (In thousands) | 31-Dec-23 | 30-Sep-23 | 31-Dec-22 | Variance |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | $\begin{array}{r} \text { Q4 } 2023 \text { vs.Q3 } \\ 2023 \\ \hline \end{array}$ | $\begin{array}{r} \text { Q4 } 2023 \text { vs.Q4 } \\ 2022 \\ \hline \end{array}$ |
| Loans held-in-portfolio: |  |  |  |  |  |
| Commercial |  |  |  |  |  |
| Commercial multi-family | \$2,415,620 | \$2,328,433 | \$2,321,713 | 87,187 | 93,907 |
| Commercial real estate non-owner occupied | 5,087,421 | 5,035,130 | 4,499,670 | 52,291 | 587,751 |
| Commercial real estate owner occupied | 3,080,635 | 3,044,905 | 3,078,549 | 35,730 | 2,086 |
| Commercial and industrial | 7,126,121 | 6,527,082 | 5,839,200 | 599,039 | 1,286,921 |
| Total Commercial | 17,709,797 | 16,935,550 | 15,739,132 | 774,247 | 1,970,665 |
| Construction | 959,280 | 922,112 | 757,984 | 37,168 | 201,296 |
| Leasing | 1,731,809 | 1,698,114 | 1,585,739 | 33,695 | 146,070 |
| Mortgage | 7,695,917 | 7,585,111 | 7,397,471 | 110,806 | 298,446 |
| Consumer |  |  |  |  |  |
| Credit cards | 1,135,747 | 1,077,428 | 1,041,870 | 58,319 | 93,877 |
| Home equity lines of credit | 65,953 | 67,499 | 71,916 | $(1,546)$ | $(5,963)$ |
| Personal | 1,945,247 | 1,952,168 | 1,823,579 | $(6,921)$ | 121,668 |
| Auto | 3,660,780 | 3,633,196 | 3,512,530 | 27,584 | 148,250 |
| Other | 160,441 | 158,135 | 147,548 | 2,306 | 12,893 |
| Total Consumer | 6,968,168 | 6,888,426 | 6,597,443 | 79,742 | 370,725 |
| Total loans held-in-portfolio | \$35,064,971 | \$34,029,313 | \$32,077,769 | \$1,035,658 | \$2,987,202 |
| Loans held-for-sale: |  |  |  |  |  |
| Mortgage | \$4,301 | \$5,239 | \$5,381 | \$(938) | \$(1,080) |
| Total loans held-for-sale | \$4,301 | \$5,239 | \$5,381 | \$(938) | \$(1,080) |
| Total loans | \$35,069,272 | \$34,034,552 | \$32,083,150 | \$1,034,720 | \$2,986,122 |

## Deposits - Ending Balances

| (In thousands) | 31-Dec-23 | 30-Sep-23 | 31-Dec-22 | Variance |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | $\begin{array}{r} \text { Q4 } 2023 \text { vs. Q3 } \\ 2023 \\ \hline \end{array}$ | $\begin{array}{r} \text { Q4 } 2023 \text { vs.Q4 } \\ 2022 \\ \hline \end{array}$ |
| Demand deposits [1] | \$27,579,054 | \$27,942,782 | \$26,382,605 | \$ $(363,728)$ | \$1,196,449 |
| Savings, NOW and money market deposits (non-brokered) | 26,817,844 | 26,452,382 | 27,265,156 | 365,462 | $(447,312)$ |
| Savings, NOW and money market deposits (brokered) | 719,453 | 734,479 | 798,064 | $(15,026)$ | $(78,611)$ |
| Time deposits (non-brokered) | 7,546,138 | 7,264,156 | 6,442,886 | 281,982 | 1,103,252 |
| Time deposits (brokered CDs) | 955,754 | 943,801 | 338,516 | 11,953 | 617,238 |
| Total deposits | \$63,618,243 | \$63,337,600 | \$61,227,227 | \$280,643 | \$2,391,016 |

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Financial Supplement to Fourth Quarter 2023 Earnings Release
Table I - Loan Delinquency -BPPR Operations
(Unaudited)

| 31-Dec-23 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| BPPR |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Past due |  |  |  |  |  | Current |  | Loans HIP |  | Past due 90 days or more |  |  |  |
| (In thousands) | $\begin{array}{r} 30-59 \\ \text { days } \end{array}$ | $\begin{array}{r} 60-89 \\ \text { days } \\ \hline \end{array}$ | 90 days or more |  | Total past due |  |  |  |  | n-accrual <br> loans |  | Accruing $\qquad$ loans |
| Commercial multi-family | \$ 524 | \$ | \$ | 1,991 | \$ | 2,515 | \$ | 289,427 |  |  | \$ | 291,942 | \$ | 1,991 | \$ | - |
| Commercial real estate: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Non-owner occupied | 5,510 | 77 |  | 8,745 |  | 14,332 |  | 2,990,922 |  | 3,005,254 |  | 8,745 |  | - |
| Owner occupied | 2,726 | 249 |  | 29,430 |  | 32,405 |  | 1,365,978 |  | 1,398,383 |  | 29,430 |  | - |
| Commercial and industrial | 6,998 | 3,352 |  | 36,210 |  | 46,560 |  | 4,749,666 |  | 4,796,226 |  | 32,826 |  | 3,384 |
| Construction | - | - |  | 6,378 |  | 6,378 |  | 163,479 |  | 169,857 |  | 6,378 |  | - |
| Mortgage | 260,897 | 114,282 |  | 416,528 |  | 791,707 |  | 5,600,117 |  | 6,391,824 |  | 175,106 |  | 241,422 |
| Leasing | 20,140 | 6,719 |  | 8,632 |  | 35,491 |  | 1,696,318 |  | 1,731,809 |  | 8,632 |  | - |
| Consumer: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Credit cards | 13,243 | 9,912 |  | 23,281 |  | 46,436 |  | 1,089,292 |  | 1,135,728 |  | - |  | 23,281 |
| Home equity lines of credit | 230 | - |  | 26 |  | 256 |  | 2,392 |  | 2,648 |  | - |  | 26 |
| Personal | 19,065 | 14,611 |  | 19,031 |  | 52,707 |  | 1,723,603 |  | 1,776,310 |  | 19,031 |  | - |
| Auto | 100,061 | 27,443 |  | 45,615 |  | 173,119 |  | 3,487,661 |  | 3,660,780 |  | 45,615 |  | - |
| Other | 1,641 | 204 |  | 1,213 |  | 3,058 |  | 147,104 |  | 150,162 |  | 964 |  | 249 |
| Total | \$ 431,035 | \$ 176,849 | \$ | 597,080 |  | ,204,964 |  | 23,305,959 |  | 2,510,923 | \$ | 328,718 | \$ | 268,362 |


| 30-Sep-23 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| BPPR |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Past due |  |  |  |  |  | Current |  | Loans HIP |  | Past due 90 days or more |  |  |  |
| (In thousands) | $\begin{array}{r} 30-59 \\ \text { days } \\ \hline \end{array}$ | $\begin{array}{r} 60-89 \\ \text { days } \\ \hline \end{array}$ | 90 days or more |  | Total past due |  |  |  |  | -accrual loans |  | Accruing <br> loans |
| Commercial multi-family | \$ 4,407 | \$ 176 | \$ | 184 | \$ | 4,767 | \$ | 290,047 |  |  | \$ | 294,814 | \$ | 184 | \$ | - |
| Commercial real estate: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Non-owner occupied | 1,274 | - |  | 15,330 |  | 16,604 |  | 2,932,277 |  | 2,948,881 |  | 15,330 |  | - |
| Owner occupied | 817 | 827 |  | 35,089 |  | 36,733 |  | 1,370,820 |  | 1,407,553 |  | 35,089 |  | - |
| Commercial and industrial | 4,022 | 1,728 |  | 24,733 |  | 30,483 |  | 4,299,335 |  | 4,329,818 |  | 21,624 |  | 3,109 |
| Construction | - | - |  | 6,578 |  | 6,578 |  | 163,929 |  | 170,507 |  | 6,578 |  | - |
| Mortgage | 241,962 | 100,679 |  | 430,430 |  | 773,071 |  | 5,516,197 |  | 6,289,268 |  | 187,443 |  | 242,987 |
| Leasing | 17,915 | 4,574 |  | 6,842 |  | 29,331 |  | 1,668,783 |  | 1,698,114 |  | 6,842 |  | - |
| Consumer: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Credit cards | 11,218 | 8,133 |  | 17,719 |  | 37,070 |  | 1,040,341 |  | 1,077,411 |  | - |  | 17,719 |
| Home equity lines of credit | 26 | - |  | - |  | 26 |  | 2,448 |  | 2,474 |  | - |  | - |
| Personal | 19,586 | 12,476 |  | 18,582 |  | 50,644 |  | 1,712,358 |  | 1,763,002 |  | 18,582 |  | - |
| Auto | 89,453 | 23,019 |  | 40,268 |  | 152,740 |  | 3,480,456 |  | 3,633,196 |  | 40,268 |  | - |
| Other | 567 | 388 |  | 2,152 |  | 3,107 |  | 144,425 |  | 147,532 |  | 1,885 |  | 267 |
| Total | \$ 391,247 | \$ 152,000 | \$ | 597,907 |  | ,141,154 |  | 22,621,416 |  | 23,762,570 | \$ | 333,825 | \$ | 264,082 |


| Variance |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Past due |  |  |  |  |  |  |  | Current |  | Loans HIP |  | Past due 90 days or more |  |  |  |
| (In thousands) | $\begin{array}{r} 30-59 \\ \text { days } \end{array}$ |  | $\begin{array}{r} 60-89 \\ \text { days } \\ \hline \end{array}$ |  | 90 days or more |  | Total past due |  |  |  | Non-accrual loans |  | Accruing <br> loans |
| Commercial multi-family | \$ | $(3,883)$ | \$ | (176) | \$ | 1,807 | \$ | $(2,252)$ | \$ | (620) |  |  | \$ | $(2,872)$ | \$ | 1,807 | \$ | - |
| Commercial real estate: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Non-owner occupied |  | 4,236 |  | 77 |  | $(6,585)$ |  | $(2,272)$ |  | 58,645 |  | 56,373 |  | $(6,585)$ |  | - |
| Owner occupied |  | 1,909 |  | (578) |  | $(5,659)$ |  | $(4,328)$ |  | $(4,842)$ |  | $(9,170)$ |  | $(5,659)$ |  | - |
| Commercial and industrial |  | 2,976 |  | 1,624 |  | 11,477 |  | 16,077 |  | 450,331 |  | 466,408 |  | 11,202 |  | 275 |
| Construction |  | - |  | - |  | (200) |  | (200) |  | (450) |  | (650) |  | (200) |  | - |
| Mortgage |  | 18,935 |  | 13,603 |  | $(13,902)$ |  | 18,636 |  | 83,920 |  | 102,556 |  | $(12,337)$ |  | $(1,565)$ |
| Leasing |  | 2,225 |  | 2,145 |  | 1,790 |  | 6,160 |  | 27,535 |  | 33,695 |  | 1,790 |  | - |
| Consumer: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Credit cards |  | 2,025 |  | 1,779 |  | 5,562 |  | 9,366 |  | 48,951 |  | 58,317 |  | - |  | 5,562 |
| Home equity lines of credit |  | 204 |  | - |  | 26 |  | 230 |  | (56) |  | 174 |  | - |  | 26 |
| Personal |  | (521) |  | 2,135 |  | 449 |  | 2,063 |  | 11,245 |  | 13,308 |  | 449 |  | - |
| Auto |  | 10,608 |  | 4,424 |  | 5,347 |  | 20,379 |  | 7,205 |  | 27,584 |  | 5,347 |  | - |
| Other |  | 1,074 |  | (184) |  | (939) |  | (49) |  | 2,679 |  | 2,630 |  | (921) |  | (18) |
| Total | \$ | 39,788 | \$ | 24,849 | \$ | (827) | \$ | 63,810 | \$ | 684,543 | \$ | 748,353 | \$ | $(5,107)$ | \$ | 4,280 |

Popular, Inc.
Financial Supplement to Fourth Quarter 2023 Earnings Release
Table J - Loan Delinquency - Popular U.S. Operations
(Unaudited)

| 31-Dec-23 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Popular U.S. |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Past due |  |  |  |  |  |  | Current | Loans HIP | Past due 90 days or more |  |  |  |
| (In thousands) | $\begin{array}{r} 30-59 \\ \text { days } \\ \hline \end{array}$ | $\begin{array}{r} 60-89 \\ \text { days } \end{array}$ |  | 90 days or more |  | Total past due |  |  |  |  | -accrual loans |  | Accruing $\qquad$ loans |
| Commercial multi-family | \$ 9,141 | \$ | 2,001 | \$ | - | \$ | 11,142 | \$ 2,112,536 | \$ 2,123,678 | \$ | - | \$ | - |
| Commercial real estate: |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Non-owner occupied | 566 |  | 1,036 |  | 1,117 |  | 2,719 | 2,079,448 | 2,082,167 |  | 1,117 |  | - |
| Owner occupied | 30,560 |  | - |  | 6,274 |  | 36,834 | 1,645,418 | 1,682,252 |  | 6,274 |  | - |
| Commercial and industrial | 7,815 |  | 697 |  | 3,881 |  | 12,393 | 2,317,502 | 2,329,895 |  | 3,772 |  | 109 |
| Construction | - |  | - |  | - |  | - | 789,423 | 789,423 |  | - |  | - |
| Mortgage | 48,818 |  | 7,821 |  | 11,191 |  | 67,830 | 1,236,263 | 1,304,093 |  | 11,191 |  | - |
| Consumer: |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Credit cards | - |  | - |  | - |  | - | 19 | 19 |  | - |  | - |
| Home equity lines of credit | 1,472 |  | 4 |  | 3,733 |  | 5,209 | 58,096 | 63,305 |  | 3,733 |  | - |
| Personal | 2,222 |  | 1,948 |  | 2,805 |  | 6,975 | 161,962 | 168,937 |  | 2,805 |  | - |
| Other | 4 |  | - |  | 1 |  | 5 | 10,274 | 10,279 |  | 1 |  | - |
| Total | \$ 100,598 | \$ | 13,507 | \$ | 29,002 | \$ | 143,107 | \$ 10,410,941 | \$10,554,048 | \$ | 28,893 | \$ | 109 |

30-Sep-23

| 30-Sep-23 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Popular U.S. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Past due |  |  |  |  |  |  |  | Current |  | Loans HIP | Past due 90 days or more |  |  |  |
| (In thousands) |  | $\begin{array}{r} 30-59 \\ \text { days } \\ \hline \end{array}$ |  | $\begin{array}{r} 60-89 \\ \text { days } \\ \hline \end{array}$ |  | 90 days or more |  | Total past due |  |  |  | -accrual <br> loans |  | Accruing $\qquad$ loans |
| Commercial multi-family | \$ | 1,332 | \$ | - | \$ | 404 | \$ | 1,736 | \$ | 2,031,883 |  | \$ 2,033,619 | \$ | 404 | \$ | - |
| Commercial real estate: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Non-owner occupied |  | 2,628 |  | - |  | 734 |  | 3,362 |  | 2,082,887 | 2,086,249 |  | 734 |  | - |
| Owner occupied |  | 1,110 |  | 923 |  | 3,877 |  | 5,910 |  | 1,631,442 | 1,637,352 |  | 3,877 |  | - |
| Commercial and industrial |  | 3,000 |  | 464 |  | 3,709 |  | 7,173 |  | 2,190,091 | 2,197,264 |  | 3,579 |  | 130 |
| Construction |  | - |  | - |  | - |  | - |  | 751,605 | 751,605 |  | - |  | - |
| Mortgage |  | 946 |  | 22,313 |  | 11,980 |  | 35,239 |  | 1,260,604 | 1,295,843 |  | 11,980 |  | - |
| Consumer: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Credit cards |  | - |  | - |  | - |  | - |  | 17 | 17 |  | - |  | - |
| Home equity lines of credit |  | 1,045 |  | 335 |  | 4,085 |  | 5,465 |  | 59,560 | 65,025 |  | 4,085 |  | - |
| Personal |  | 2,581 |  | 1,716 |  | 2,637 |  | 6,934 |  | 182,232 | 189,166 |  | 2,637 |  | - |
| Other |  | 113 |  | - |  | 402 |  | 515 |  | 10,088 | 10,603 |  | 402 |  | - |
| Total | \$ | 12,755 | \$ | 25,751 | \$ | 27,828 | \$ | 66,334 |  | 10,200,409 | \$10,266,743 | \$ | 27,698 | \$ | 130 |


| Variance |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Past due |  |  |  |  |  |  |  | Current |  | Loans HIP |  | Past due 90 days or more |  |  |  |
| (In thousands) | $\begin{array}{r} 30-59 \\ \text { days } \\ \hline \end{array}$ |  | $\begin{array}{r} 60-89 \\ \text { days } \\ \hline \end{array}$ |  | 90 days or more |  | Total past due |  |  |  |  | accrual <br> loans |  | Accruing <br> loans |
| Commercial multi-family | \$ | 7,809 | \$ | 2,001 | \$ | (404) | \$ | 9,406 | \$ | 80,653 |  |  | \$ | 90,059 | \$ | (404) | \$ | - |
| Commercial real estate: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Non-owner occupied |  | $(2,062)$ |  | 1,036 |  | 383 |  | (643) |  | $(3,439)$ |  | $(4,082)$ |  | 383 |  | - |
| Owner occupied |  | 29,450 |  | (923) |  | 2,397 |  | 30,924 |  | 13,976 |  | 44,900 |  | 2,397 |  | - |
| Commercial and industrial |  | 4,815 |  | 233 |  | 172 |  | 5,220 |  | 127,411 |  | 132,631 |  | 193 |  | (21) |
| Construction |  | - |  | - |  | - |  | - |  | 37,818 |  | 37,818 |  | - |  |  |
| Mortgage |  | 47,872 |  | $(14,492)$ |  | (789) |  | 32,591 |  | $(24,341)$ |  | 8,250 |  | (789) |  | - |
| Consumer: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Credit cards |  | - |  | - |  | - |  | - |  | 2 |  | 2 |  | - |  | - |
| Home equity lines of credit |  | 427 |  | (331) |  | (352) |  | (256) |  | $(1,464)$ |  | $(1,720)$ |  | (352) |  | - |
| Personal |  | (359) |  | 232 |  | 168 |  | 41 |  | $(20,270)$ |  | $(20,229)$ |  | 168 |  | - |
| Other |  | (109) |  | - |  | (401) |  | (510) |  | 186 |  | (324) |  | (401) |  | - |
| Total | \$ | 87,843 | \$ | $(12,244)$ | \$ | 1,174 | \$ | 76,773 | \$ | 210,532 | \$ | 287,305 | \$ | 1,195 | \$ | (21) |

Popular, Inc.
Financial Supplement to Fourth Quarter 2023 Earnings Release
Table K - Loan Delinquency - Consolidated
(Unaudited)

| 31-Dec-23 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Popular, Inc. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Past due |  |  |  |  |  |  | Current |  | Loans HIP |  | Past due 90 days or more |  |  |  |
| (In thousands) | $\begin{array}{r} 30-59 \\ \text { days } \end{array}$ | $\begin{array}{r} 60-89 \\ \text { days } \\ \hline \end{array}$ |  | 90 days or more |  |  |  |  |  |  | n-accrual <br> loans |  | Accruing <br> loans |
| Commercial multi-family | \$ 9,665 | \$ | 2,001 | \$ | 1,991 | \$ | 13,657 | \$ | 2,401,963 |  |  | \$ | 2,415,620 | \$ | 1,991 | \$ | - |
| Commercial real estate: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Non-owner occupied | 6,076 |  | 1,113 |  | 9,862 |  | 17,051 |  | 5,070,370 |  | 5,087,421 |  | 9,862 |  |  |
| Owner occupied | 33,286 |  | 249 |  | 35,704 |  | 69,239 |  | 3,011,396 |  | 3,080,635 |  | 35,704 |  | - |
| Commercial and industrial | 14,813 |  | 4,049 |  | 40,091 |  | 58,953 |  | 7,067,168 |  | 7,126,121 |  | 36,598 |  | 3,493 |
| Construction | - |  | - |  | 6,378 |  | 6,378 |  | 952,902 |  | 959,280 |  | 6,378 |  | - |
| Mortgage | 309,715 |  | 122,103 |  | 427,719 |  | 859,537 |  | 6,836,380 |  | 7,695,917 |  | 186,297 |  | 241,422 |
| Leasing | 20,140 |  | 6,719 |  | 8,632 |  | 35,491 |  | 1,696,318 |  | 1,731,809 |  | 8,632 |  |  |
| Consumer: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Credit cards | 13,243 |  | 9,912 |  | 23,281 |  | 46,436 |  | 1,089,311 |  | 1,135,747 |  | - |  | 23,281 |
| Home equity lines of credit | 1,702 |  | 4 |  | 3,759 |  | 5,465 |  | 60,488 |  | 65,953 |  | 3,733 |  | 26 |
| Personal | 21,287 |  | 16,559 |  | 21,836 |  | 59,682 |  | 1,885,565 |  | 1,945,247 |  | 21,836 |  |  |
| Auto | 100,061 |  | 27,443 |  | 45,615 |  | 173,119 |  | 3,487,661 |  | 3,660,780 |  | 45,615 |  | - |
| Other | 1,645 |  | 204 |  | 1,214 |  | 3,063 |  | 157,378 |  | 160,441 |  | 965 |  | 249 |
| Total | \$ 531,633 |  | 190,356 | \$ | 626,082 |  | 1,348,071 |  | 3,716,900 |  | 35,064,971 | \$ | 357,611 | \$ | 268,471 |


| 30-Sep-23 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Popular, Inc. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Past due |  |  |  |  |  |  |  | Current |  | Loans HIP |  | Past due 90 days or more |  |  |  |
| (In thousands) | $\begin{array}{r} 30-59 \\ \text { days } \\ \hline \end{array}$ |  | $\begin{array}{r} 60-89 \\ \text { days } \\ \hline \end{array}$ |  | 90 days <br> or more |  | Total past due |  |  |  |  | Non-accrual $\qquad$ loans |  | Accruing <br> loans |
| Commercial multi-family | \$ | 5,739 | \$ | 176 | \$ | 588 | \$ | 6,503 | \$ | 2,321,930 |  |  | \$ | 2,328,433 | \$ | 588 | \$ |  |
| Commercial real estate: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Non-owner occupied |  | 3,902 |  | - |  | 16,064 |  | 19,966 |  | 5,015,164 |  | 5,035,130 |  | 16,064 |  |  |
| Owner occupied |  | 1,927 |  | 1,750 |  | 38,966 |  | 42,643 |  | 3,002,262 |  | 3,044,905 |  | 38,966 |  |  |
| Commercial and industrial |  | 7,022 |  | 2,192 |  | 28,442 |  | 37,656 |  | 6,489,426 |  | 6,527,082 |  | 25,203 |  | 3,239 |
| Construction |  | - |  | - |  | 6,578 |  | 6,578 |  | 915,534 |  | 922,112 |  | 6,578 |  |  |
| Mortgage |  | 242,908 |  | 122,992 |  | 442,410 |  | 808,310 |  | 6,776,801 |  | 7,585,111 |  | 199,423 |  | 242,987 |
| Leasing |  | 17,915 |  | 4,574 |  | 6,842 |  | 29,331 |  | 1,668,783 |  | 1,698,114 |  | 6,842 |  |  |
| Consumer: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Credit cards |  | 11,218 |  | 8,133 |  | 17,719 |  | 37,070 |  | 1,040,358 |  | 1,077,428 |  | - |  | 17,719 |
| Home equity lines of credit |  | 1,071 |  | 335 |  | 4,085 |  | 5,491 |  | 62,008 |  | 67,499 |  | 4,085 |  |  |
| Personal |  | 22,167 |  | 14,192 |  | 21,219 |  | 57,578 |  | 1,894,590 |  | 1,952,168 |  | 21,219 |  |  |
| Auto |  | 89,453 |  | 23,019 |  | 40,268 |  | 152,740 |  | 3,480,456 |  | 3,633,196 |  | 40,268 |  |  |
| Other |  | 680 |  | 388 |  | 2,554 |  | 3,622 |  | 154,513 |  | 158,135 |  | 2,287 |  | 267 |
| Total |  | 404,002 |  | 177,751 | \$ | 625,735 |  | 1,207,488 |  | 32,821,825 |  | 34,029,313 | \$ | 361,523 | \$ | 264,212 |


| Variance |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Past due |  |  |  |  |  |  |  | Current |  | Loans HIP |  | Past due 90 days or more |  |  |  |
| (In thousands) | $\begin{array}{r} 30-59 \\ \text { days } \\ \hline \end{array}$ |  | $\begin{array}{r} 60-89 \\ \text { days } \\ \hline \end{array}$ |  | 90 days or more |  | Total past due |  |  |  | Non-accrual <br> loans |  | Accruing loans |
| Commercial multi-family | \$ | 3,926 | \$ | 1,825 | \$ | 1,403 | \$ | 7,154 | \$ | 80,033 |  |  | \$ | 87,187 | \$ | 1,403 | \$ | - |
| Commercial real estate: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Non-owner occupied |  | 2,174 |  | 1,113 |  | $(6,202)$ |  | $(2,915)$ |  | 55,206 |  | 52,291 |  | $(6,202)$ |  | - |
| Owner occupied |  | 31,359 |  | $(1,501)$ |  | $(3,262)$ |  | 26,596 |  | 9,134 |  | 35,730 |  | $(3,262)$ |  | - |
| Commercial and industrial |  | 7,791 |  | 1,857 |  | 11,649 |  | 21,297 |  | 577,742 |  | 599,039 |  | 11,395 |  | 254 |
| Construction |  | - |  | - |  | (200) |  | (200) |  | 37,368 |  | 37,168 |  | (200) |  | - |
| Mortgage |  | 66,807 |  | (889) |  | $(14,691)$ |  | 51,227 |  | 59,579 |  | 110,806 |  | $(13,126)$ |  | $(1,565)$ |
| Leasing |  | 2,225 |  | 2,145 |  | 1,790 |  | 6,160 |  | 27,535 |  | 33,695 |  | 1,790 |  | - |
| Consumer: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Credit cards |  | 2,025 |  | 1,779 |  | 5,562 |  | 9,366 |  | 48,953 |  | 58,319 |  | - |  | 5,562 |
| Home equity lines of credit |  | 631 |  | (331) |  | (326) |  | (26) |  | $(1,520)$ |  | $(1,546)$ |  | (352) |  | 26 |
| Personal |  | (880) |  | 2,367 |  | 617 |  | 2,104 |  | $(9,025)$ |  | $(6,921)$ |  | 617 |  | - |
| Auto |  | 10,608 |  | 4,424 |  | 5,347 |  | 20,379 |  | 7,205 |  | 27,584 |  | 5,347 |  | - |
| Other |  | 965 |  | (184) |  | $(1,340)$ |  | (559) |  | 2,865 |  | 2,306 |  | $(1,322)$ |  | (18) |
| Total | \$ | 127,631 | \$ | 12,605 | \$ | 347 | \$ | 140,583 | \$ | 895,075 | \$ | 1,035,658 | \$ | $(3,912)$ | \$ | 4,259 |

Popular, Inc.
Financial Supplement to Fourth Quarter 2023 Earnings Release
Table L - Non-Performing Assets
(Unaudited)

| (In thousands) | $\begin{array}{r} \text { As a \% of } \\ \text { loans HIP by } \end{array}$ |  | 30-Sep-23 | As a \% of loans HIP by category | 31-Dec-22 | As a \% of loans HIP by category | Variance |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{array}{r} \text { Q4 } 2023 \text { vs. } \\ \text { Q3 } 2023 \\ \hline \end{array}$ |  |  |  | $\begin{array}{r} \text { Q4 } 2023 \text { vs. } \\ \text { Q4 } 2022 \\ \hline \end{array}$ |
| Non-accrual loans: |  |  |  |  |  |  |  |  |
| Commercial |  |  |  |  |  |  |  |  |
| Commercial multi-family | \$1,991 | 0.1 \% |  | \$588 | - \% | \$242 | - \% | \$1,403 | \$1,749 |
| Commercial real estate non-owner occupied | 9,862 | 0.2 | 16,064 | 0.3 | 25,116 | 0.6 | $(6,202)$ | $(15,254)$ |
| Commercial real estate owner occupied | 35,704 | 1.2 | 38,966 | 1.3 | 29,085 | 0.9 | $(3,262)$ | 6,619 |
| Commercial and industrial | 36,598 | 0.5 | 25,203 | 0.4 | 38,596 | 0.7 | 11,395 | $(1,998)$ |
| Total Commercial | 84,155 | 0.5 | 80,821 | 0.5 | 93,039 | 0.6 | 3,334 | $(8,884)$ |
| Construction | 6,378 | 0.7 | 6,578 | 0.7 | - | - | (200) | 6,378 |
| Leasing | 8,632 | 0.5 | 6,842 | 0.4 | 5,941 | 0.4 | 1,790 | 2,691 |
| Mortgage | 186,297 | 2.4 | 199,423 | 2.6 | 262,879 | 3.6 | $(13,126)$ | $(76,582)$ |
| Consumer |  |  |  |  |  |  |  |  |
| Home equity lines of credit | 3,733 | 5.7 | 4,085 | 6.1 | 4,110 | 5.7 | (352) | (377) |
| Personal | 21,836 | 1.1 | 21,219 | 1.1 | 20,040 | 1.1 | 617 | 1,796 |
| Auto | 45,615 | 1.2 | 40,268 | 1.1 | 40,978 | 1.2 | 5,347 | 4,637 |
| Other Consumer | 965 | 0.6 | 2,287 | 1.4 | 12,454 | 8.4 | $(1,322)$ | $(11,489)$ |
| Total Consumer | 72,149 | 1.0 | 67,859 | 1.0 | 77,582 | 1.2 | 4,290 | $(5,433)$ |
| Total non-performing loans held-in-portfolio | 357,611 | 1.0 \% | 361,523 | 1.1 \% | 439,441 | 1.4 \% | $(3,912)$ | $(81,830)$ |
| Other real estate owned ("OREO") | 80,416 |  | 82,322 |  | 89,126 |  | $(1,906)$ | $(8,710)$ |
| Total non-performing assets [1] | \$438,027 |  | \$443,845 |  | \$528,567 |  | \$ $(5,818)$ | \$ $(90,540)$ |
| Accruing loans past due 90 days or more [2] | \$268,471 |  | \$264,212 |  | \$351,614 |  | \$4,259 | \$ $(83,143)$ |

## Ratios:

| Non-performing assets to total assets <br> Non-performing loans held-in-portfolio to loans held- <br> in-portfolio | $0.62 \%$ | $0.64 \%$ | $0.78 \%$ |
| :--- | :---: | :---: | :---: |
| Allowance for credit losses to loans held-in-portfolio | 1.02 | 1.06 | 1.37 |
| Allowance for credit losses to non-performing loans, <br> excluding loans held-for-sale | 2.08 | 2.09 | 2.25 |

[1] There were no non-performing loans held-for-sale as of December 31, 2023, September 30, 2023 and December 31, 2022.
[2] It is the Corporation's policy to report delinquent residential mortgage loans insured by FHA or guaranteed by the VA as accruing loans past due 90 days or more as opposed to non-performing since the principal repayment is insured. The balance of these loans includes $\$ 11$ million at December 31, 2023, related to the rebooking of loans previously pooled into GNMA securities, in which the Corporation had a buy-back option as further described below (September 30, 2023-\$8 million; December 31, 2022-\$14 million). Under the GNMA program, issuers such as BPPR have the option but not the obligation to repurchase loans that are 90 days or more past due. For accounting purposes, these loans subject to the repurchase option are required to be reflected (rebooked) on the financial statements of BPPR with an offsetting liability. These balances include $\$ 106$ million of residential mortgage loans insured by FHA or guaranteed by the VA that are no longer accruing interest as of December 31, 2023 (September 30, 2023-\$115 million; December 31, 2022-\$190 million). Furthermore, the Corporation has approximately $\$ 38$ million in reverse mortgage loans which are guaranteed by FHA, but which are currently not accruing interest. Due to the guaranteed nature of the loans, it is the Corporation's policy to exclude these balances from non-performing assets (September 30, 2023- \$39 million; December 31, 2022-\$42 million).

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Table M - Activity in Non-Performing Loans
(Unaudited)

## Commercial loans held-in-portfolio:

|  | Quarter ended31-Dec-23 |  |  | Quarter ended30-Sep-23 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (In thousands) | BPPR | Popular U.S. | Popular, Inc. | BPPR | Popular U.S. | Popular, Inc. |
| Beginning balance NPLs | \$72,227 | \$8,594 | \$80,821 | \$88,716 | \$11,610 | \$100,326 |
| Plus: |  |  |  |  |  |  |
| New non-performing loans | 22,009 | 3,859 | 25,868 | 2,736 | 1,324 | 4,060 |
| Advances on existing non-performing loans | - | 515 | 515 | - | 7 | 7 |
| Less: |  |  |  |  |  |  |
| Non-performing loans transferred to OREO | $(5,484)$ | - | $(5,484)$ | (138) | - | (138) |
| Non-performing loans charged-off | $(5,427)$ | - | $(5,427)$ | (969) | $(2,446)$ | $(3,415)$ |
| Loans returned to accrual status / loan collections | $(10,333)$ | $(1,805)$ | $(12,138)$ | $(18,118)$ | $(1,901)$ | $(20,019)$ |
| Ending balance NPLs | \$72,992 | \$11,163 | \$84,155 | \$72,227 | \$8,594 | \$80,821 |

## Construction loans held-in-portfolio:

|  | Quarter ended31-Dec-23 |  |  | Quarter ended 30-Sep-23 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (In thousands) | BPPR | Popular U.S. | Popular, Inc. | BPPR | Popular U.S. | Popular, Inc. |
| Beginning balance NPLs | \$6,578 | \$- | \$6,578 | \$9,284 | \$- | \$9,284 |
| Less: |  |  |  |  |  |  |
| Non-performing loans charged-off | - | - | - | $(2,537)$ | - | $(2,537)$ |
| Loans returned to accrual status / loan collections | (200) | - | (200) | (169) | - | (169) |
| Ending balance NPLs | \$6,378 | \$- | \$6,378 | \$6,578 | \$- | \$6,578 |

## Mortgage loans held-in-portfolio:

|  | Quarter ended31-Dec-23 |  |  | Quarter ended30-Sep-23 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (In thousands) | BPPR | Popular U.S. | Popular, Inc. | BPPR | Popular U.S. | Popular, Inc. |
| Beginning balance NPLs | \$187,443 | \$11,980 | \$199,423 | \$194,219 | \$14,577 | \$208,796 |
| Plus: |  |  |  |  |  |  |
| New non-performing loans | 30,406 | 4,179 | 34,585 | 34,657 | 4,503 | 39,160 |
| Advances on existing non-performing loans | - | 11 | 11 | - | 5 | 5 |
| Less: |  |  |  |  |  |  |
| Non-performing loans transferred to OREO | $(5,423)$ | - | $(5,423)$ | $(5,519)$ | - | $(5,519)$ |
| Non-performing loans charged-off | 153 | - | 153 | 152 | - | 152 |
| Loans returned to accrual status / loan collections | $(37,473)$ | $(4,979)$ | $(42,452)$ | $(36,066)$ | $(7,105)$ | $(43,171)$ |
| Ending balance NPLs | \$175,106 | \$11,191 | \$186,297 | \$187,443 | \$11,980 | \$199,423 |

## Total non-performing loans held-in-portfolio (excluding consumer):

|  | Quarter ended31-Dec-23 |  |  | Quarter ended30-Sep-23 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (In thousands) | BPPR | Popular U.S. | Popular, Inc. | BPPR | Popular U.S. | Popular, Inc. |
| Beginning balance NPLs | \$266,248 | \$20,574 | \$286,822 | \$292,219 | \$26,187 | \$318,406 |
| Plus: |  |  |  |  |  |  |
| New non-performing loans | 52,415 | 8,038 | 60,453 | 37,393 | 5,827 | 43,220 |
| Advances on existing non-performing loans | - | 526 | 526 | - | 12 | 12 |
| Less: |  |  |  |  |  |  |
| Non-performing loans transferred to OREO | $(10,907)$ | - | $(10,907)$ | $(5,657)$ | - | $(5,657)$ |
| Non-performing loans charged-off | $(5,274)$ | - | $(5,274)$ | $(3,354)$ | $(2,446)$ | $(5,800)$ |
| Loans returned to accrual status / loan collections | $(48,006)$ | $(6,784)$ | $(54,790)$ | $(54,353)$ | $(9,006)$ | $(63,359)$ |
| Ending balance NPLs | \$254,476 | \$22,354 | \$276,830 | \$266,248 | \$20,574 | \$286,822 |

## Popular, Inc.

## Financial Supplement to Fourth Quarter 2023 Earnings Release

Table N - Allowance for Credit Losses, Net Charge-offs and Related Ratios

## (Unaudited)

|  | Quarters ended |  |
| :--- | ---: | ---: |
| (In thousands) | 31-Dec-23 | $30-\mathrm{Sep-23}$ |
| Balance at beginning of period - loans held-in-portfolio | $\$ 711,068$ | $\$ 700,200$ |
| Provision for credit losses (benefit) | $\$ 703,096$ |  |
| Initial allowance for credit losses - PCD Loans | 75,218 | 43,514 |
|  | 48,332 |  |

Net loans charge-off (recovered)- BPPR

| Commercial: |  |  |  |
| :---: | :---: | :---: | :---: |
| Commercial multi-family | - | - | - |
| Commercial real estate non-owner occupied | (426) | (168) | (305) |
| Commercial real estate owner occupied | 2,770 | 166 | (462) |
| Commercial and industrial | 1,535 | $(10,547)$ | $(1,333)$ |
| Total Commercial | 3,879 | $(10,549)$ | $(2,100)$ |
| Construction | (1) | 2,611 | - |
| Leasing | 3,677 | 1,442 | 2,221 |
| Mortgage | $(2,720)$ | $(3,800)$ | $(6,135)$ |
| Consumer: |  |  |  |
| Credit cards | 10,811 | 8,631 | 5,433 |
| Home equity lines of credit | (64) | (30) | (72) |
| Personal | 20,405 | 17,303 | 9,268 |
| Auto | 15,582 | 9,691 | 10,978 |
| Other Consumer | 344 | 301 | 253 |
| Total Consumer | 47,078 | 35,896 | 25,860 |
| Total net charged-off (recovered) BPPR | \$51,913 | \$25,600 | \$19,846 |

## Net loans charge-off (recovered) - Popular U.S.

Commercial:

| Commercial multi-family | (1) | (1) | (1) |
| :---: | :---: | :---: | :---: |
| Commercial real estate non-owner occupied | 128 | (66) | 8,668 |
| Commercial real estate owner occupied | (22) | 1,202 | (111) |
| Commercial and industrial | (159) | 899 | (162) |
| Total Commercial | (54) | 2,034 | 8,394 |
| Mortgage | (25) | (62) | (32) |
| Consumer: |  |  |  |
| Credit cards | - | - | (3) |
| Home equity lines of credit | (214) | 12 | (156) |
| Personal | 5,302 | 5,032 | 3,142 |
| Other Consumer | 25 | 39 | 9 |
| Total Consumer | 5,113 | 5,083 | 2,992 |
| Total net charged-off (recovered) Popular U.S. | \$5,034 | \$7,055 | \$11,354 |
| Total loans charged-off (recovered) - Popular, Inc. | \$56,947 | \$32,655 | \$31,200 |
| Balance at end of period - loans held-in-portfolio | \$729,341 | \$711,068 | \$720,302 |
| Balance at beginning of period - unfunded commitments | \$13,284 | \$11,593 | \$7,307 |
| Provision for credit losses (benefit) | 3,722 | 1,691 | 1,498 |
| Balance at end of period - unfunded commitments [1] | \$17,006 | \$13,284 | \$8,805 |

POPULAR, INC.

| Annualized net charge-offs (recoveries) to average loans held-in-portfolio | 0.66 | \% | 0.39 | \% | 0.39 | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Provision for credit losses (benefit) - loan portfolios to net charge-offs | 132.08 | \% | 133.25 | \% | 154.91 | \% |
| BPPR |  |  |  |  |  |  |
| Annualized net charge-offs (recoveries) to average loans held-in-portfolio | 0.86 | \% | 0.44 | \% | 0.35 | \% |
| Provision for credit losses (benefit) - loan portfolios to net charge-offs | 129.51 | \% | 211.00 | \% | 223.64 | \% |
| Popular U.S. |  |  |  |  |  |  |
| Annualized net charge-offs (recoveries) to average loans held-in-portfolio | 0.19 | \% | 0.28 | \% | 0.49 | \% |
| Provision for credit losses (benefit) - loan portfolios to net charge-offs | 158.58 | \% | (148.87) | \% | 34.78 | \% |

[1] Allowance for credit losses of unfunded commitments is presented as part of Other Liabilities in the Consolidated Statements of Financial Condition.

| (In thousands) | Year ended 31-Dec-23 | Year ended 31-Dec-22 |
| :---: | :---: | :---: |
|  | Total | Total |
| Balance at beginning of period - loans held-in-portfolio | \$720,302 | \$695,366 |
| Impact of adopting ASU-2022-02 | $(45,583)$ | - |
| Provision for credit losses (benefit) | 201,539 | 83,307 |
| Initial allowance for credit losses - PCD Loans | 89 | 915 |
|  | 876,347 | 779,588 |

Net loans charge-off (recovered)- BPPR
Commercial:

| Commercial multi-family | (1) | - |
| :---: | :---: | :---: |
| Commercial real estate non-owner occupied | (299) | $(1,520)$ |
| Commercial real estate owner occupied | 1,100 | $(6,622)$ |
| Commercial and industrial | $(10,001)$ | $(2,750)$ |
| Total Commercial | $(9,201)$ | $(10,892)$ |
| Construction | 2,610 | (811) |
| Leasing | 7,039 | 3,792 |
| Mortgage | $(13,858)$ | $(15,743)$ |
| Consumer |  |  |
| Credit Cards | 32,231 | 17,411 |
| Home equity lines of credit | (155) | (278) |
| Personal | 62,394 | 28,932 |
| Auto | 34,968 | 25,606 |
| Other Consumer | 11,636 | 1,059 |
| Total Consumer | 141,074 | 72,730 |
| Total net charged-off (recovered) BPPR | 127,664 | 49,076 |

## Net loans charge-off (recovered) - Popular U.S.

Commercial

| Commercial multi-family | (5) | (21) |
| :---: | :---: | :---: |
| Commercial real estate non-owner occupied | $(1,856)$ | 8,649 |
| Commercial real estate owner occupied | 1,312 | (359) |
| Commercial and industrial | 2,005 | (876) |
| Total Commercial | 1,456 | 7,393 |
| Construction | - | $(1,132)$ |
| Mortgage | (210) | (12) |
| Consumer |  |  |
| Credit Cards | 1 | (13) |
| Home equity lines of credit | (494) | $(2,444)$ |
| Personal | 17,829 | 6,262 |
| Other Consumer | 159 | 156 |
| Total Consumer | 17,495 | 3,961 |
| Total net charged-off (recovered) Popular U.S. | 18,741 | 10,210 |
| Total loans charged-off - Popular, Inc. | 146,405 | 59,286 |
| Net write- downs [2] | 601 | - |
| Balance at end of period - loans held-in-portfolio | \$729,341 | \$720,302 |
| Balance at beginning of period - unfunded commitments | \$8,805 | \$7,897 |
| Provision for credit losses (benefit) | 8,201 | 908 |
| Balance at end of period - unfunded commitments [1] | \$17,006 | \$8,805 |

POPULAR, INC.

| Annualized net charge-offs (recoveries) to average loans held-in-portfolio | 0.44 | \% | 0.20 \% |  |
| :---: | :---: | :---: | :---: | :---: |
| Provision for credit losses (benefit) - loan portfolios to net charge-offs | 137.66 | \% | 140.52 | \% |
| BPPR |  |  |  |  |
| Annualized net charge-offs (recoveries) to average loans held-in-portfolio | 0.55 | \% | 0.23 | \% |
| Provision for credit losses (benefit) - loan portfolios to net charge-offs | 152.61 | \% | 141.71 | \% |
| Popular U.S. |  |  |  |  |
| Annualized net charge-offs (recoveries) to average loans held-in-portfolio | 0.19 | \% | 0.12 | \% |
| Provision for credit losses (benefit) - loan portfolios to net charge-offs | 35.78 \% | \% | 134.80 | \% |

[1] Allowance for credit losses of unfunded commitments is presented as part of Other Liabilities in the Consolidated Statements of Financial Condition.
[2] Net write-downs are related to credit cards loans reclassified to held-for-sale during the quarter ended June 30, 2023.

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Financial Supplement to Fourth Quarter 2023 Earnings Release
Table O-Allowance for Credit Losses "ACL"- Loan Portfolios - Consolidated
(Unaudited)

| 31-Dec-23 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| (In thousands) | Total ACL | Total loans held-in-portfolio | ACL to loans held-in-portfolio |  |
| Commercial: |  |  |  |  |
| Commercial multi-family | \$13,740 | \$2,415,620 | 0.57 | \% |
| Commercial real estate - non-owner occupied | 65,453 | 5,087,421 | 1.29 | \% |
| Commercial real estate - owner occupied | 56,864 | 3,080,635 | 1.85 | \% |
| Commercial and industrial | 122,356 | 7,126,121 | 1.72 | \% |
| Total commercial | \$258,413 | \$17,709,797 | 1.46 | \% |
| Construction | 12,686 | 959,280 | 1.32 | \% |
| Mortgage | 83,214 | 7,695,917 | 1.08 | \% |
| Leasing | 9,708 | 1,731,809 | 0.56 | \% |
| Consumer: |  |  |  |  |
| Credit cards | 80,487 | 1,135,747 | 7.09 | \% |
| Home equity lines of credit | 1,978 | 65,953 | 3.00 | \% |
| Personal | 117,790 | 1,945,247 | 6.06 | \% |
| Auto | 157,931 | 3,660,780 | 4.31 | \% |
| Other consumer | 7,134 | 160,441 | 4.45 | \% |
| Total consumer | \$365,320 | \$6,968,168 | 5.24 | \% |
| Total | \$729,341 | \$35,064,971 | 2.08 | \% |


| 30-Sep-23 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| (In thousands) | Total ACL | Total loans held-in-portfolio | ACL to loans held-in-portfolio |  |
| Commercial: |  |  |  |  |
| Commercial multi-family | \$15,223 | \$2,328,433 | 0.65 | \% |
| Commercial real estate - non-owner occupied | 67,149 | 5,035,130 | 1.33 | \% |
| Commercial real estate - owner occupied | 48,109 | 3,044,905 | 1.58 | \% |
| Commercial and industrial | 103,585 | 6,527,082 | 1.59 | \% |
| Total commercial | \$234,066 | \$16,935,550 | 1.38 | \% |
| Construction | 10,971 | 922,112 | 1.19 | \% |
| Mortgage | 91,904 | 7,585,111 | 1.21 | \% |
| Leasing | 10,198 | 1,698,114 | 0.60 | \% |
| Consumer: |  |  |  |  |
| Credit cards | 72,550 | 1,077,428 | 6.73 | \% |
| Home equity lines of credit | 2,387 | 67,499 | 3.54 | \% |
| Personal | 126,116 | 1,952,168 | 6.46 | \% |
| Auto | 155,436 | 3,633,196 | 4.28 | \% |
| Other consumer | 7,440 | 158,135 | 4.70 | \% |
| Total consumer | \$363,929 | \$6,888,426 | 5.28 | \% |


| Variance |  |  |  |
| :---: | :---: | :---: | :---: |
| (In thousands) | Total ACL | Total loans held-in-portfolio | ACL to loans held-in-portfolio |
| Commercial: |  |  |  |
| Commercial multi-family | \$ $(1,483)$ | \$87,187 | (0.08) \% |
| Commercial real estate - non-owner occupied | $(1,696)$ | 52,291 | (0.04) \% |
| Commercial real estate - owner occupied | 8,755 | 35,730 | 0.27 \% |
| Commercial and industrial | 18,771 | 599,039 | 0.13 \% |
| Total commercial | \$24,347 | \$774,247 | 0.08 \% |
| Construction | 1,715 | 37,168 | 0.13 \% |
| Mortgage | $(8,690)$ | 110,806 | (0.13) \% |
| Leasing | (490) | 33,695 | (0.04) \% |
| Consumer: |  |  |  |
| Credit cards | 7,937 | 58,319 | 0.36 \% |
| Home equity lines of credit | (409) | $(1,546)$ | (0.54) \% |
| Personal | $(8,326)$ | $(6,921)$ | (0.40) \% |
| Auto | 2,495 | 27,584 | 0.03 \% |
| Other consumer | (306) | 2,306 | (0.25) \% |
| Total consumer | \$1,391 | \$79,742 | (0.04) \% |
| Total | \$18,273 | $\$ 1,035,658$ | (0.01) \% |

Popular, Inc.
Financial Supplement to Fourth Quarter 2023 Earnings Release
Table P - Allowance for Credit Losses "ACL"- Loan Portfolios - BPPR Operations
(Unaudited)

| 31-Dec-23 |  |  |  |
| :---: | :---: | :---: | :---: |
| BPPR |  |  |  |
| (In thousands) | Total ACL | Total loans held-in-portfolio | ACL to loans held-in-portfolio |
| Commercial: |  |  |  |
| Commercial multi-family | \$3,614 | \$291,942 | 1.24 \% |
| Commercial real estate - non-owner occupied | 53,754 | 3,005,254 | 1.79 \% |
| Commercial real estate - owner occupied | 40,637 | 1,398,383 | 2.91 \% |
| Commercial and industrial | 107,577 | 4,796,226 | 2.24 \% |
| Total commercial | \$205,582 | \$9,491,805 | 2.17 \% |
| Construction | 5,294 | 169,857 | 3.12 \% |
| Mortgage | 72,440 | 6,391,824 | 1.13 \% |
| Leasing | 9,708 | 1,731,809 | 0.56 \% |
| Consumer: |  |  |  |
| Credit cards | 80,487 | 1,135,728 | 7.09 \% |
| Home equity lines of credit | 103 | 2,648 | 3.89 \% |
| Personal | 101,181 | 1,776,310 | 5.70 \% |
| Auto | 157,931 | 3,660,780 | 4.31 \% |
| Other consumer | 7,132 | 150,162 | 4.75 \% |
| Total consumer | \$346,834 | \$6,725,628 | 5.16 \% |
| Total | \$639,858 | \$24,510,923 | 2.61 \% |


| 30-Sep-23 |  |  |  |
| :---: | :---: | :---: | :---: |
| BPPR |  |  |  |
| (In thousands) | Total ACL | Total loans held-in-portfolio | ACL to loans held-in-portfolio |
| Commercial: |  |  |  |
| Commercial multi-family | \$3,481 | \$294,814 | 1.18 \% |
| Commercial real estate - non-owner occupied | 53,208 | 2,948,881 | 1.80 \% |
| Commercial real estate - owner occupied | 41,493 | 1,407,553 | 2.95 \% |
| Commercial and industrial | 87,579 | 4,329,818 | 2.02 \% |
| Total commercial | \$185,761 | \$8,981,066 | $2.07 \%$ |
| Construction | 5,457 | 170,507 | 3.20 \% |
| Mortgage | 79,900 | 6,289,268 | 1.27 \% |
| Leasing | 10,198 | 1,698,114 | 0.60 \% |
| Consumer: |  |  |  |
| Credit cards | 72,550 | 1,077,411 | 6.73 \% |
| Home equity lines of credit | 87 | 2,474 | 3.52 \% |
| Personal | 107,707 | 1,763,002 | 6.11 \% |
| Auto | 155,436 | 3,633,196 | 4.28 \% |
| Other consumer | 7,438 | $147,532$ | $5.04 \text { \% }$ |


| Total consumer | $\$ 343,218$ | $\$ 6,623,615$ |
| :--- | :---: | :---: |
| Total | $\$ 624,534$ | $\$ 23,762,570$ |


| Variance |  |  |  |
| :---: | :---: | :---: | :---: |
| (In thousands) | Total ACL | Total loans held-in-portfolio | ACL to loans held-in-portfolio |
| Commercial: |  |  |  |
| Commercial multi-family | 133 | $(2,872)$ | 0.06 \% |
| Commercial real estate - non-owner occupied | 546 | 56,373 | (0.01)\% |
| Commercial real estate - owner occupied | (856) | $(9,170)$ | (0.04)\% |
| Commercial and industrial | 19,998 | 466,408 | 0.22 \% |
| Total commercial | \$19,821 | \$510,739 | 0.10 \% |
| Construction | (163) | (650) | (0.08)\% |
| Mortgage | $(7,460)$ | 102,556 | (0.14)\% |
| Leasing | (490) | 33,695 | (0.04)\% |
| Consumer: |  |  |  |
| Credit cards | 7,937 | 58,317 | 0.36 \% |
| Home equity lines of credit | 16 | 174 | 0.37 \% |
| Personal | $(6,526)$ | 13,308 | (0.41)\% |
| Auto | 2,495 | 27,584 | 0.03 \% |
| Other consumer | (306) | 2,630 | (0.29)\% |
| Total consumer | \$3,616 | \$102,013 | (0.02)\% |
| Total | \$15,324 | \$748,353 | (0.02)\% |

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Financial Supplement to Fourth Quarter 2023 Earnings Release
Table Q - Allowance for Credit Losses "ACL"- Loan Portfolios - POPULAR U.S. Operations
(Unaudited)

| 31-Dec-23 |  |  |  |
| :---: | :---: | :---: | :---: |
| Popular U.S. |  |  |  |
| (In thousands) | Total ACL | Total loans held-in-portfolio | ACL to loans held-in-portfolio |
| Commercial: |  |  |  |
| Commercial multi-family | \$10,126 | \$2,123,678 | 0.48 \% |
| Commercial real estate - non-owner occupied | 11,699 | 2,082,167 | 0.56 \% |
| Commercial real estate - owner occupied | 16,227 | 1,682,252 | 0.96 \% |
| Commercial and industrial | 14,779 | 2,329,895 | 0.63 \% |
| Total commercial | \$52,831 | \$8,217,992 | 0.64 \% |
| Construction | 7,392 | 789,423 | 0.94 \% |
| Mortgage | 10,774 | 1,304,093 | 0.83 \% |
| Consumer: |  |  |  |
| Credit cards | - | 19 | - \% |
| Home equity lines of credit | 1,875 | 63,305 | 2.96 \% |
| Personal | 16,609 | 168,937 | 9.83 \% |
| Other consumer | 2 | 10,279 | 0.02 \% |
| Total consumer | \$18,486 | \$242,540 | 7.62 \% |
| Total | \$89,483 | \$10,554,048 | $0.85 \%$ |

$\qquad$

| 30-Sep-23 |  |  |  |
| :---: | :---: | :---: | :---: |
| Popular U.S. |  |  |  |
| (In thousands) | Total ACL | Total loans held-in-portfolio | ACL to loans held-in-portfolio |
| Commercial: |  |  |  |
| Commercial multi-family | \$11,742 | \$2,033,619 | 0.58 \% |
| Commercial real estate - non-owner occupied | 13,941 | 2,086,249 | 0.67 \% |
| Commercial real estate - owner occupied | 6,616 | 1,637,352 | 0.40 \% |
| Commercial and industrial | 16,006 | 2,197,264 | 0.73 \% |
| Total commercial | \$48,305 | \$7,954,484 | 0.61 \% |
| Construction | 5,514 | 751,605 | 0.73 \% |
| Mortgage | 12,004 | 1,295,843 | 0.93 \% |
| Consumer: |  |  |  |
| Credit cards | - | 17 | - \% |
| Home equity lines of credit | 2,300 | 65,025 | 3.54 \% |
| Personal | 18,409 | 189,166 | 9.73 \% |
| Other consumer | 2 | 10,603 | 0.02 \% |
| Total consumer | \$20,711 | \$264,811 | 7.82 \% |
| Total | \$86,534 | \$10,266,743 | 0.84 \% |


| (In thousands) | Total ACL | Total loans held-in-portfolio | ACL to loans held-in-portfolio |
| :---: | :---: | :---: | :---: |
| Commercial: |  |  |  |
| Commercial multi-family | \$ $(1,616)$ | \$90,059 | (0.10)\% |
| Commercial real estate - non-owner occupied | $(2,242)$ | $(4,082)$ | (0.11)\% |
| Commercial real estate - owner occupied | 9,611 | 44,900 | 0.56 \% |
| Commercial and industrial | $(1,227)$ | 132,631 | (0.10)\% |
| Total commercial | \$4,526 | \$263,508 | 0.03 \% |
| Construction | 1,878 | 37,818 | 0.21 \% |
| Mortgage | $(1,230)$ | 8,250 | (0.10)\% |
| Consumer: |  |  |  |
| Credit cards | - | 2 | - \% |
| Home equity lines of credit | (425) | $(1,720)$ | (0.58)\% |
| Personal | $(1,800)$ | $(20,229)$ | 0.10 \% |
| Other consumer | - | (324) | - \% |
| Total consumer | \$(2,225) | \$(22,271) | (0.20)\% |
| Total | \$2,949 | \$287,305 | 0.01 \% |

Popular, Inc.

## Financial Supplement to Fourth Quarter 2023 Earnings Release

## Table R - Reconciliation to GAAP Financial Measures

## (Unaudited)

| (In thousands, except share or per share information) | 31-Dec-23 | 30-Sep-23 | 31-Dec-22 |
| :---: | :---: | :---: | :---: |
| Total stockholders' equity | \$5,146,953 | \$4,457,608 | \$4,093,425 |
| Less: Preferred stock | $(22,143)$ | $(22,143)$ | $(22,143)$ |
| Less: Goodwill | $(804,428)$ | $(804,428)$ | $(827,428)$ |
| Less: Other intangibles | $(9,764)$ | $(10,559)$ | $(12,944)$ |
| Total tangible common equity | \$4,310,618 | \$3,620,478 | \$3,230,910 |
| Total assets | \$70,758,155 | \$69,736,936 | \$67,637,917 |
| Less: Goodwill | $(804,428)$ | $(804,428)$ | $(827,428)$ |
| Less: Other intangibles | $(9,764)$ | $(10,559)$ | $(12,944)$ |
| Total tangible assets | \$69,943,963 | \$68,921,949 | \$66,797,545 |
| Tangible common equity to tangible assets | 6.16 \% | 5.25 \% | 4.84 \% |
| Common shares outstanding at end of period | 72,153,621 | 72,127,595 | 71,853,720 |
| Tangible book value per common share | \$59.74 | \$50.20 | \$44.97 |


|  | Quarterly average |  |  |
| :---: | :---: | :---: | :---: |
| Total stockholders' equity [1] | \$6,755,948 | \$6,636,364 | \$6,161,634 |
| Less: Preferred Stock | $(22,143)$ | $(22,143)$ | $(22,143)$ |
| Less: Goodwill | $(804,427)$ | $(827,177)$ | $(827,427)$ |
| Less: Other intangibles | $(10,286)$ | $(11,083)$ | $(13,440)$ |
| Total tangible equity | \$5,919,092 | \$5,775,961 | \$5,298,624 |
| Return on average tangible common equity | 6.32 \% | 9.36 \% | 19.23 \% |

[1] Average balances exclude unrealized gains or losses on debt securities available-for-sale and the unrealized loss related to certain securities transferred from available-for-sale to held-to-maturity.

|  |  |
| :--- | ---: | ---: |
| Total stockholders' equity [1] | Year-to-date average |
| Less: Preferred Stock | $\$ 6,600,603$ |
| Less: Goodwill | $(22,143)$ |
| Less: Other intangibles | $(821,567)$ |
| Total tangible equity | $(11,473)$ |
| Return on average tangible common equity | $\$ 5,745,420$ |
| $[1]$ Average balances exclude unrealized gains or losses on debt securities available-for-sale and the unrealized loss related to certain securities transferred from available- |  |
| for-sale to held-to-maturity. |  |

## CONTACTS:

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[^0]:    Note: The changes that are not due solely to volume or rate are allocated to volume and rate based on the proportion of the change in each category.
    [1] Average balances exclude unrealized gains or losses on debt securities available-for-sale and the unrealized loss related to certain securities transferred from available-forsale to held-to-maturity.

